



Creating Opportunities



UC CAMPING
COVID-19
GUIDE
FOR
GUESTS





INTRODUCTION

UC Camping is working hard to ensure that the health and safety of our guests and workers is protected and that guidelines aimed at limiting the spread of COVID-19 are implemented at our sites.



The information provided here and in our 'Covid Safe Policy and Procedure' is based on resources and guidance from the following Government and industry bodies:

- Victorian State Government and Federal Government
- Australian Camps Association (ACA)
- Victorian Tourism Industry Council (VTIC)
- SafeWork Australia
- Department of Education (DET)
- Department of Health & Human Services (DHHS)



WHAT UC CAMPING IS DOING

To minimise the risks to our guests and our workers UC Camping is implementing several strategies:

Training

All our staff have completed COVID-19 training provided through the Department of Health's online training COVID-19 course:

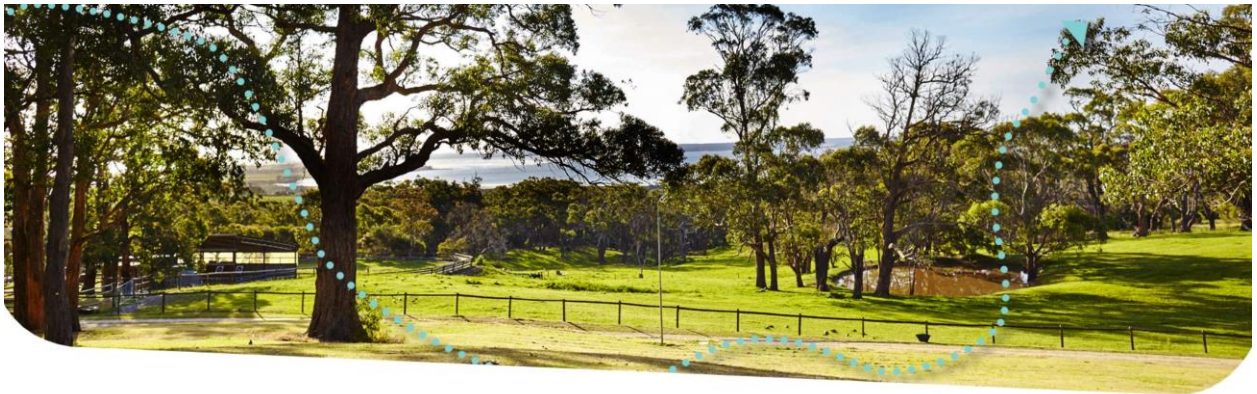
Protect yourself and the people you are caring for from infection with COVID-19

In addition, each site has implemented site specific training for staff.

Cleaning and hygiene

UC Camping has implemented additional cleaning and hygiene measures including; high touch points (door handles, light switches etc.) as well as cleaned more regularly and 'deeper' cleans between groups.

Hand washing and hand sanitising stations will be available in appropriate locations.



Physical Distancing

UC Camping staff will maintain the 1.5m distance between people. The only exceptions will be in an emergency (e.g., first aid) situation or where safety considerations require closer contact (e.g. fitting and checking harnesses).



Masks

UC Camping staff will follow the current government guidelines. Guests and visitors will be expected to also follow current guidelines.

Vaccination

All UC Camping staff, volunteers and contractors are fully vaccinated.

We strongly recommend that all guests and visitors including those under 18 are fully vaccinated before attending camp.

WHAT GUESTS NEED TO DO

Prior to Camp

In addition to the normal preparation for camp the following steps will help to mitigate against COVID-19

1. Prepare your groups **COVIDSAFE PLAN.**
2. Check in with all participants in the lead up to camp to ensure they have not been close contacts or have COVID-19 symptoms.
3. Recommend that all guests have been fully vaccinated.
4. Ensure that every guest has their own pillow, linen, and bedding (sleeping bag or blankets). **A bottom sheet is mandatory. UC Camping will supply with a fitted bottom sheet to guests who have not brought a fitted bottom sheet. There will be a linen charge.**
5. Ensure there is an adequate supply of masks for adults and that your group brings hand sanitiser for personal use.





On Arrival

- Visiting group leaders must provide a full guest list and room allocation list (guests must not change rooms) and notify camp staff if there will be any visitors during the camp.



During Your Stay

- Social Distancing
- Personal Hygiene (hand washing and sanitising)
- Masks: Follow the current government guidelines
- Monitor the health of guests, especially children. If a guest demonstrates signs or symptoms of COVID-19 immediately inform camp management so suitable isolation can be arranged and testing organized.

Catering

Meals will be served to guests and self-serve will not be an option for main meals. Morning and afternoon teas will be served by either our staff or visiting leaders. All people involved in food service will take additional hygiene precautions.

Activity Programs

All activity programs have been adapted, where necessary, to ensure activities are delivered in a Covid Safe way. Our staff will ensure participants engage in appropriate Covid Safe practices and hygiene measures as appropriate for each activity.

There will be times when our staff need to be closer, like checking harnesses or life jackets. Activity groups should have hand sanitiser to use before and after every activity session.



FAQ's

What should we do if one of our groups becomes ill (COVID-19 symptoms) during camp?



Immediately inform camp management so the guest can be provided an appropriate isolation area while testing is organised.

Do all our group have to be fully vaccinated?

It is strongly recommended that all guests are fully vaccinated to attend camp.

Are all UC Camping employees fully vaccinated?

It is no longer mandated that staff working in the hospitality sector are fully vaccinated, however, a majority of our staff are fully vaccinated. If your group has severely immunocompromised or special populations as identified by Australian Technical Advisory Group on Immunisation (ATAGI) please contact the site manager to discuss your groups specific needs.

Will there be other groups using the site while we are on camp?

At sites where there are appropriate facilities, there may be two groups on site at the same time. In this situation each group will have separate accommodation, amenities, dining, and kitchen facilities. Common outdoor recreation facilities (e.g., ovals, pools, basketball courts) will be managed to prevent groups mixing.



Are all outdoor activities running?

Yes. We have made some minor changes to how we run programs and implemented different cleaning and sanitising systems for some equipment.

What happens if there is an emergency?

If it is a medical emergency, then call 000 first. (Please notify camp management as soon as practical if 000 is called).

If it is a maintenance or non-critical issue call the 24 hour on call staff member like normal. The way we deal with each issue may be different to ensure we maintain a Covid Safe environment.

For more information, please refer to the UC Camping Covid Safe Policy and Procedure. This can be found at www.uccamping.org.au under the resources tab.